



Hewlett Packard
Enterprise

January 19, 2015
Announcement 1053

Attention Provider Type 29: Claims Denied for Referring NPI Not on File will be Reprocessed

The system issue that caused claims submitted by provider type 29 (Home Health Agency) to deny inappropriately with edit code 0685 (Referring NPI not on file), even though the National Provider Identifier (NPI) was entered correctly, has been corrected. Affected claims that were processed August 17, 2014, through November 16, 2015, will be automatically reprocessed. The results of the reprocessed claims will be reflected on remittance advices dated January 29, 2016.